Readme for *Mplayer Internet Service*

Tips on configuring your PC and browser for Mplayer Internet Service.

Mplayer Internet Service offers the fastest, most reliable connection to Mplayer and the Internet, but our
work continues.   We encourage your feedback to help improve and refine the Mplayer Internet Service.
Please
report all problems and request support through the Technical Support Form on our Web site or send an
email
to support@mplayer.com. For non-technical issues, send email to feedback@mplayer.com.

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1. Passwords and usernames for Mplayer Internet Service
When you sign up for Mplayer Internet Service you're given a username and password for connecting
ONLY to the Internet.   Your username will resemble 'rmp/00000' and your password a combination of
letters
and numbers such as 'X8tuE29.'   You need this username and password pair for connecting to the
Mplayer
Internet Service.   Your main and USENET software integrate to your regular Mplayer account, for which
you
use your Mplayer name and password.   If you forget any usernames or passwords, contact Mplayer
Customer
Support at 408-342-8844.   Please have your credit card and address information handy.

2. Configuring email and newsgroups with Mplayer Internet Service
You'll want to configure an email package, such as Microsoft Exchange, or Eudora, and possibly a news
reader
program, for use with Mplayer Internet Service.   If you use Netscape Navigator, Mplayer Internet Service
should
automatically configure email and newsgroups for you.

> Your Mplayer Internet Service email address is in the form of your log on name
> @mplayer.com, such as theking@mplayer.com.If your Mplayer name contains
> blank spaces, such as 'The King' your email address will just remove those spaces
> and become 'theking@mplayer.com.'

> Your password for receiving email is the same password associated with your
> account number that you use to log on.

> Your POP server for receiving mail is mail.mplayer.com.

> Your SMTP server for sending mail is mail.mplayer.com.

> Your news server is news.mplayer.com. The server does not require a
> separate log in procedure or other authentication.

If you use Microsoft Internet Explorer, be sure to configure it to use the email and news software you just set up as
the default programs.

3. Your email address
Your email account on the mail server is your normal log on, such as 'theking.'
If your Mplayer name contains blank spaces, such as "The King" your email address will just remove those spaces
and become 'theking@mplayer.com.'

4. One mailbox and username per account
At this time Mplayer Internet Service supports one mailbox and username per account.

5. Storage of incoming email
There is no restriction placed on how many messages you send or receive. However, you cannot store more than
2 MB of mail on the mail server. If your account reaches this limit, any additional incoming mail will be rejected with
a mailbox full error.

6. Configuring Microsoft Internet Mail and Microsoft Internet News
If we configured MSIE for you, your 'sent from' name will be your Mplayer member name (theking).   If you'd like to
use a more traditional name (such as Joe Smith), open up Microsoft's Internet Mail, go to Mail|Options, click the
Server tab, and enter in the name you'd like people to see when they get your mail message.

Mail|Options|Server is also where you can double check your:

Name--the name you'd like people to see as a message's sender
Organization--any organization you'd like to be identified as belonging to.
email address--theking@mplayer.com
Outgoing Mail (SMTP)--mail.mplayer.com
POP3 Account--theking
Password--enter your Mplayer password.

Configuring Microsoft Internet News:
News|Options|Server tab
Name: The name people will see on any News messages you post (theking)
Organization: Your organization.
Email Address: The email address in your postings (theking@mplayer.com)
Reply Address: The Reply To address that will appear in your postings.
News servers: news.mplayer.com

7. No ISDN support
At this time, Mplayer Internet Service does not offer ISDN connections.   While many of   the Mplayer dial-up numbers
may say "ISDN only," you can only use those numbers with a 33.2 or slower modem.

8.   Selecting a local access number
The Mplayer Internet Service Setup program suggests a local number in your area code, if available. When you're
asked to configure your Dial-Up Networking connection, you'll see a drop down list of available numbers in the upper
right hand corner.   Please scroll through this list to select the number closest to your exchange.   To check for a new

number in your vicinity, please refer to www.mplayer.com/isp.

To change the number you use to connect to Mplayer Internet Service, click on 'My Computer' and open up the
Dial-Up Networking folder.   Right-click on the Mplayer ISP connection, select Properties, then type in your new phone
number.